IMS Family / General Practice™

Integrated EHR and Practice Management software that manages the physical health of families and financial health of your practice.
AUTOMATE YOUR PRACTICE WITH NEXT-GENERATION TECHNOLOGY

In a Family Practice, the types of patients you see can vary greatly from one day to the next; therefore, the Electronic Health Record (EHR) solution you choose has to be just as flexible. The next-generation platform of IMS™ (Intelligent Medical Software) from Meditab Software streamlines your office workflow and saves your staff time so that they can concentrate on what’s really important - managing the needs of a diverse patient population.

IMS combines sophisticated clinical and administrative tools to help you provide exceptional patient care and build long-term relationships with families. Our next-generation platform helps you streamline documentation, improve communication and eliminate process inefficiencies to take your practice to the next level. It seamlessly links electronic health records, practice management, a patient portal, e-prescriptions, reporting and more into one totally automated, fully integrated solution. You can choose from cloud or server-based options and access it through a variety of the latest technology devices.

FLEXIBLE TEMPLATES DESIGNED TO WORK WITH YOUR FLOW

Physicians document things differently. That’s why IMS Clinical features customizable templates designed to work just fine as they are, but flexible enough so that they can be modified to fit your specific documentation needs as well.

FAMILY PRACTICE TEMPLATES ARE AVAILABLE FOR:

- ECG
- Abdominal Pain
- Chest Pain
- Physical Exam
- Immunization
- Health Maintenance Reminders
- Growth/BMI Charts
- Pediatric Dosage Calculator
- Well/Sick Child Exam
- Well/Sick Baby Exam
- Flu
- CHDP Forms (California)
- School Excuse
- Allergy
- and many more

SIMPLE NAVIGATION YIELDS COMPREHENSIVE DOCUMENTATION

Whether your patients need routine physicals, management of chronic conditions, or long-term care for congenital diseases or disorders, you can easily document a patient visit in just minutes with IMC Clinical™. This powerful EHR features exclusive “Link With” technology that allows you to link to pre-formatted symptoms and treatments for common conditions. By using these protocols, you can complete visit notes for common diagnoses like sinusitis, ear infections and many more in just seconds. IMS Clinical minimizes the clicking required to document a patient visit while providing you with a comprehensive visit note. It’s a win-win - you get more time to see more patients and your patients get even more comprehensive care.

COMPREHENSIVE PRACTICE MANAGEMENT WITH DASHBOARDS AND ANALYTICS

Everyone knows that scheduling and billing are critical to the success of any medical practice. That’s why having the right solution to manage these processes is so important. IMS Manager™ give you all the tools you need to manage the front- and back-office operations of your office, including scheduling, authorizations & referrals, patient tracking, revenue cycle management, reporting, Meaningful Use compliance and more.
Enhance the quality of care already being provided and better manage risk.

- Virtually eliminate the paper clutter and free up file storage space for productive use.
- Deliver care summaries & other information required by Meaningful Use.
- Reduce office expenses related to chart creation and paper document printing.
- Use built-in reporting tools to analyze your practice’s patterns for pay-for-performance, meaningful use requirements, quality measurements, and business analysis.
- Allow patients to complete forms with an integrated patient portal and in-office kiosk.
- Achieve interoperability and connectivity with other health care entities, pharmacies and labs for referrals, orders, and results.
- Receive 24/7 support from a national team of industry experts dedicated to serving the needs and interests of family practitioners.
- Automate prescription writing, drug interaction and formulary checking with automatic alerts, and a fully-integrated drug database.
- Decrease labor-intensive chart pulls and re-files for records requests and audits.
- See more patients in less time.
- Eliminate transcription costs.
- Qualify to receive HITECH incentive payments.
- Reduce billing errors & denials, and receive greater reimbursements faster.

**Benefits of IMS Family Practice:**

- **Adoption Success:** 100%
- **Compliance:** 100%
- **Reduction in Deployment Time:** 70%
- **Reduction in Training Time/Cost:** 80%
- **Reduction in Data Entry Time:** 87%
ENHANCE YOUR PATIENT COMMUNICATIONS

Connect with your patients and expand the reach of healthcare beyond the office walls with IMS CarePortal. This powerful patient portal allows you to engage patients by providing anytime access to educational information, Rx, labs, diagnosis, appointment requests, confidential messaging, bill pay, and much more. IMS CarePortal is tightly integrated with IMS and enables patients to access and update their secure health record information from anywhere they have internet access.

The IMS CarePortal:

» Enhances the patient experience
» Provides 24/7 access to clinical information
» Saves staff time and increases efficiency
» Reduces incoming phone calls and redundant paperwork
» Allows patients to complete forms online
» Reduces office wait times

With the IMS CarePortal, patients can:

» Pay their bills
» Request appointment and receive reminders
» Submit prescription refill requests
» View lab results
» Be assured of SSN privacy with secure messaging
» Provide required consent for recording & enforcement
» Complete a pre-visit questionnaire or symptom assessment
» Complete custom health forms

IMS CarePortal provides patients with anytime access to educational information, Rx, labs, diagnosis, appointment requests, confidential messaging, bill pay, and much more.

Create custom pre-visit forms for your patients to fill-out and have the information automatically imported into your EHR.

“I would certainly recommend IMS to any colleague. The support and personal, prompt attention we’ve received, in addition to the training resources and the clear, open communication, are above and beyond the level of any other system we evaluated.”

— Ann Hiner, Practice Manager
Timberlake MD

“Having Meditab support staff onsite for the implementation and then easy access to the call center afterwards made our transition a fairly easy one.”

— Donald Kirk
Southeastern Interventional Pain Associates (SIPA)
As a family practitioner, there are times when you might be called-upon after-hours and on weekends, or you also might have physicians in your practice that cover for one another or travel between multiple offices. In any of these situations, quick, convenient access to patient information is essential. IMS Go - available for iPad, iPhone and Android - gives providers secure mobile device access to their existing IMS EHR and practice management systems for anytime, anywhere access to critical patient data. IMS is also Tablet PC-enabled and supports voice, stylus, mouse or keyboard data entry. With IMS, all the information you need is always right at your fingertips.

IMS Manager empowers users to streamline their practice operations with tools for:

» Document/Image Management
» Financial Reporting
» Performance Management
» Reminders & Alerts
» Tasking
» Intake & Scheduling
» EDI & ANSI 5010 transmission
» Billing & Collections with claim scrubbing
» Payer rules engine
» Authorizations & Referrals
» Practice analytics
» Meaningful Use Dashboards

With IMS Manager, you can:

» Reduce billing errors & denials
» Better manage cash flow
» Centrally manage appointment requests
» Lower overall costs and better manage risk
» Accurately track patient flow throughout the practice in real-time.
» Easily access performance reports and identify vulnerabilities
» Be assured of data accuracy and completeness with a Medicare logic-rules engine and insurance eligibility verification
<table>
<thead>
<tr>
<th>IMS Features</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Family Practice</strong></td>
</tr>
<tr>
<td><strong>Clinical Decision Support</strong></td>
</tr>
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<td><strong>Exclusive “Link With” Logic</strong></td>
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<tr>
<td><strong>One Click Access to Patient Data</strong></td>
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<tr>
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<tr>
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</tr>
<tr>
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</tr>
<tr>
<td><strong>Lab Ordering, Reviewing and Tracking</strong></td>
</tr>
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<tr>
<td><strong>Reporting and Dashboards</strong></td>
</tr>
</tbody>
</table>

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<table>
<thead>
<tr>
<th>Feature</th>
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</tr>
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<tbody>
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<td>E-Faxing</td>
<td>The integrated IMS FaxCloud e-fax solution eliminates fax machines, cuts costs, and makes sending and receiving faxes a breeze.</td>
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<td>Auto Check-In</td>
<td>Auto Check-In Kiosk feature lets patients Check-In on their own. This feature reduces workload and helps in managing a higher patient flow.</td>
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<td>Billing and Collections</td>
<td>Keep finances on track with tools to: generate Super Bills, provide strong validations, pre-check EM codes, CMS-1500 or UB92 claims, automatically reconcile accounts (ERA), and enhance collections. A built-in E&amp;M Coding calculator helps to prevent lost charges and to maximize reimbursement.</td>
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<td>Authorization &amp; Claim Scrubbing</td>
<td>Reduce missing authorizations and claim rejections with authorization checking at Check-In and Charge Posting. Authorization requirements can be set by procedure and insurance criteria.</td>
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<td>Bar Coded ID Cards</td>
<td>Register patients with accuracy and speed using fully automated Bar-Coded ID Cards. Have accurate patient verification and correct critical data with just a swipe. ID cards can be printed from the scheduler, at check-in/out and reports. Manage high patient flow with a fast and accurate check-in process.</td>
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<td>Document &amp; Image Management</td>
<td>Condense and organize files into a user-friendly, easily accessible digital document file cabinet. Organize documents with customized folder tabs, the integrated fax management module allows you to fax from the system, scan in documents, images, driver licenses, insurance cards, and more.</td>
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<td>Scheduler with Automated</td>
<td>Easily schedule patients with the intuitive, color-coded interface and setup automated reminders to call patients to confirm their appointments. Minimize no-shows, increase your practice's revenue and improve your office efficiency. Select from a variety of standard messages or create your own custom message, or if you would prefer the option of a live-person appointment reminder/scheduling service IMS supports that option as well. Receive a printed report of who was reached and who was not for greater accountability.</td>
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<td>Automated Appointment Reminders</td>
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<td>Referral Management</td>
<td>Built-in tools for referral tracking, letter generation and communications makes it easy for primary care providers to communicate with referring providers. Forms and letters for patient referrals are automatically populated with patient data, treatment and provider information and feature customizable input fields for those patients with unique needs. Inbound referral letters can be scanned or faxed directly into the electronic patient record.</td>
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<td>Mobile / Device Options</td>
<td>IMS Go - available for iPad, iPhone and Android - gives providers secure mobile device access to their existing IMS EHR and practice management systems for anytime, anywhere access to critical patient data. IMS is also Tablet PC enabled and supports voice, stylus, mouse or keyboard data entry.</td>
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<td>Delivery Platform Flexibility</td>
<td>Client-server, cloud or micro-cloud-based delivery models are available to suit the needs of each individual practice.</td>
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Automation systems that maximize productivity, advance patient care, manage utilization, and reduce costs. Meditab develops and supports a multi-award-winning, multi-certified Electronic Health Records (EHR) system that combines clinical charting, e-prescribing, population management, decision support, practice analytics, document imaging and much more, on a single database platform. The company takes tremendous pride in providing comprehensive, user-friendly, and affordable solutions for each practice’s unique needs. Time tested and proven, IMS generates tangible returns for medical practices of all sizes. Headquartered in Oakland, California, with offices across the globe, Meditab supports hundreds-of-thousands of users nationwide.

For more information, please visit www.meditab.com or call (510) 201-0130.

It’s Not Too Late to Participate in EHR Incentive Programs
The Medicare and Medicaid EHR Incentive Programs will provide incentive payments to eligible professionals, as they adopt, implement, upgrade or demonstrate meaningful use of certified EHR technology.

Certified to Meet Meaningful Use
IMS, v. 14.0 is ONC-ATCB certified as a Complete EHR. IMS, v. 14.0 is also certified in CCHIT’s separate and independent program and is a CCHIT Certified® 2011 Ambulatory EHR.

Purchase with Confidence
IMS is guaranteed to meet all of the ARRA meaningful use criteria and requirements or your money-back.

Easily Become a Meaningful User
IMS features a unique Meaningful Use Dashboard that quickly identifies meaningful use deficiencies. Review clinical data with graphical charts identifying patients not meeting clinical measures quickly and easily. Tasks, reminders, alerts and letters can be generated to improve meaningful use status.

For complete details, visit http://www.meditab.com